

SAP Risk and Assurance Management (SAP RAM) Training

COURSE CONTENT

GET IN TOUCH



Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multisoftsystems.com



www.multisoftsystems.com

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

SAP Risk and Assurance Management (SAP RAM) training by Multisoft Systems is designed to equip professionals with the knowledge and practical skills required to manage governance, risk, and compliance effectively within SAP environments. This training focuses on helping participants understand how to identify, analyze, and mitigate business risks while strengthening internal controls and assurance mechanisms.

Module 1: Getting Started with SAP RAM

- ✓ Introduction to SAP Risk and Assurance Management
- ✓ Positioning of SAP RAM in the SAP GRC Suite
- ✓ Evolution: From SAP Risk Management & Process Control to SAP RAM
- ✓ Key Features & Capabilities of SAP RAM
- ✓ Important SAP Notes & Documentation

Module 2: Global Definitions & Risk Framework Setup

- ✓ Risk Taxonomy: Risks, Controls, Issues, and Remediations
- ✓ Standard Business Definitions & Risk Libraries
- ✓ Configuring Risk Hierarchies and Control Frameworks
- ✓ Linking Risks to Business Objectives & Regulations

Module 3: Technical System Landscape & Architecture

- ✓ SAP RAM Architecture (on SAP BTP, S/4HANA)
- ✓ Deployment Models: Cloud vs Hybrid
- ✓ System Components & Integration Layers
- ✓ Related Documentation and References

Module 4: Configuration Overview (Administrator & Consultant Perspective)

- ✓ Initial System Configuration
- ✓ Setting up Organizational Structures
- ✓ Defining Risk & Control Catalogs
- ✓ Configuring Workflows for Issue Management
- ✓ Scheduling & Automating Control Execution
- ✓ Parameterization: Calendars, Fiscal Periods, Low-Use Times
- ✓ Multi-System & Multi-Process Configuration

Module 5: End-User Overview (Business User Perspective)

- ✓ Introduction to Fiori Apps for SAP RAM
- ✓ Risk Identification & Assessment Process
- ✓ Documenting Controls (Manual vs Automated)
- ✓ Performing Control Testing (Design & Operating Effectiveness)
- ✓ Logging Issues & Remediations
- ✓ Generating Risk & Control Reports
- ✓ Dashboards and Insights for Executives

Module 6: Monitoring and Operations

- ✓ Monitoring SAP RAM Application with CCMS Templates
- ✓ Alert Monitoring with CCMS (Component-specific)
- ✓ Trace and Log File Analysis
- ✓ Operating System Monitors & Workload Monitors
- ✓ Key Application Objects for Monitoring
- ✓ Troubleshooting Common Issues

Module 7: Administration of SAP RAM

- ✓ User & Role Management (Business Roles & Authorizations)
- ✓ Backup and Restore Strategies
- ✓ System Copy and Transport Management
- ✓ Periodic Administrative Tasks
- ✓ Load Balancing Considerations
- ✓ Security & Compliance (SSO, SNC, Certificates)

Module 8: What's New in SAP RAM

- ✓ SAP "What's New Viewer" Overview
- ✓ Continuous Influence Rollout (2025 onwards)
- ✓ Enhancements in Risk Catalog and Control Libraries

- ✓ New Fiori Applications for Risk & Control Management
- ✓ AI/Automation Features for Control Testing
- ✓ Roadmap Highlights

Module 9: Integration Aspects with Other SAP Solutions

- ✓ Integration with SAP Digital Compliance (SAP DRC) for regulatory monitoring
- ✓ Integration with SAP Analytics Cloud (SAC) for dashboards & advanced analytics
- ✓ Integration with SAP Build Work Zone for user-centric risk dashboards
- ✓ Integration with SAP GRC Access Control & Process Control
- ✓ Use Cases for End-to-End Risk & Compliance Landscape

Module 10: High Availability & Change Management

- ✓ Ensuring High Availability for SAP RAM
- ✓ Transport & Change Management Processes
- ✓ Development Requests and Release Management
- ✓ Quality & Test Management for Risk Processes
- ✓ Applying Support Packages and Patches

Module 11: Troubleshooting & Remote Support

- ✓ Common Issues in SAP RAM and Resolution Approaches
- ✓ Configuring Remote Connection to SAP Support
- ✓ Read-Only Roles for SAP Support Access
- ✓ Tools for Performance & Problem Analysis

Module 12: Case Studies and Best Practices

- ✓ Industry Case Studies (Banking, Healthcare, Manufacturing, Retail)
- ✓ Best Practices in Risk Governance & Control Management
- ✓ Continuous Monitoring & Automation
- ✓ Designing an AI-First Risk & Compliance Strategy